



## Swatch Major Gstaad cancellation FAQ

### Who made the decision to cancel the tournament?

The decision was made by the international volleyball federation FIVB, after discussions with various stakeholders. A joint decision has been taken with the FIVB to cancel the Beach Volleyball World Tour 5-star event scheduled for 7-12 July in Gstaad, Switzerland. However, the FIVB is accountable for the cancellation of the beach volleyball World Tour tournaments. As organizer, we are taking responsibility and the health of the athletes, fans, volunteers and staff has top priority, therefore we accept the decision by the FIVB.

### Will I get my money back if I purchased (VIP)-tickets or packages?

For all beach fans that have already purchased their tickets for the Swatch Major Gstaad 2020 will be informed by us personally. We will get in touch with the ticket holder as soon as possible. The ticket return policy is currently being determined by the tournament organizer. We will contact each ticket holder via email once the ticket refund policy has been confirmed.

### Can I also donate the amount to the organizer of the Swatch Major Gstaad?

Yes, that's possible. Therefore, the ticket holder will waive the refund and is supporting the organization of the Swatch Majors Gstaad in order to save the tournament financially in the long term. We appreciate your support!

### What happens with my travel costs to Gstaad?

Fans that planned to travel to Gstaad are encouraged to contact their travel agency or the airline to determine whether the travel costs get refunded.

### What happens to the hotel costs?

Fans that have booked a package via the organizer get a refund, since the hotel rooms got cancelled free of charge. For all fans that have booked a hotel independently must contact the hotel to determine the refund policy.

### When is the tournament taking place next year?

The tournament will probably take place from July 6<sup>th</sup> to 11<sup>th</sup> 2021. However, the date is not confirmed by the FIVB yet (subject to change).

### When does the volunteer registration start?

The registration will probably start in February 2021, please keep in mind that changes are always possible. We will inform you accordingly on our website. We are already looking forward to welcome at the tournament in 2021!